

PATENT COOPERATION TREATY

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INTERNATIONAL PRELIMINARY EXAMINATION REPORT

(PCT Article 36 and Rule 70)

8

Applicant's or agent's file reference 3801 PO18PCT	FOR FURTHER ACTION See Notification of Transmittal of International Preliminary Examination Report (Form PCT/IPEA/416)	
International application No. PCT/US01/08700	International filing date (day/month/year) 28 FEBRUARY 2001	Priority date (day/month/year) 28 FEBRUARY 2000
International Patent Classification (IPC) or national classification and IPC IPC(7): G06F 17/00 and US Cl. 705/37, 99, 38		
Applicant EBAY, INC.		

1. This international preliminary examination report has been prepared by this International Preliminary Examining Authority and is transmitted to the applicant according to Article 36.

2. This report consists of a total of 7 sheets.

This report is also accompanied by ANNEXES, i.e. sheets of the description, claims and/or drawings which have been amended and are the basis for this report and/or sheets containing rectifications made before this Authority. (see Rule 70.15 and Section 607 of the Administrative Instructions under the PCT).

These annexes consist of a total of 7 sheets.

3. This report contains indications relating to the following items:

- I Basis of the report
- II Priority
- III Non-establishment of report with regard to novelty, inventive step or industrial applicability
- IV Lack of unity of invention
- V Reasoned statement under Article 35(2) with regard to novelty, inventive step or industrial applicability, citations and explanations supporting such statement
- VI Certain documents cited
- VII Certain defects in the international application
- VIII Certain observations on the international application

Date of submission of the demand 27 AUGUST 2001	Date of completion of this report 25 MARCH 2002
Name and mailing address of the IPEA/US Commissioner of Patents and Trademarks Box PCT Washington, D.C. 20231	Authorized officer <i>JM</i> VICENT MILLI James R. Matthews
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I. Basis of the report1. With regard to the elements of the international application:^{*}

- the international application as originally filed
 the description
 pages _____ (See Attached) as originally filed
 pages _____ filed with the demand
 pages _____ , filed with the letter of _____
- the claims
 pages _____ (See Attached) as originally filed
 pages _____ , as amended (together with any statement under Article 19)
 pages _____ filed with the demand
 pages _____ , filed with the letter of _____
- the drawings
 pages _____ (See Attached) as originally filed
 pages _____ filed with the demand
 pages _____ , filed with the letter of _____
- the sequence listing part of the
 description: (See Attached) as originally filed
 pages _____ filed with the demand
 pages _____ , filed with the letter of _____

2. With regard to the language, all the elements marked above were available or furnished to this Authority in the language in which the international application was filed, unless otherwise indicated under this item.
 These elements were available or furnished to this Authority in the following language(s) _____ which is

- the language of a translation furnished for the purposes of international search (under Rule 23.1(b)).
 the language of publication of the international application (under Rule 49.3(b)).
 the language of the translation furnished for the purposes of international preliminary examination (under Rules 56.2 and/or 56.3).

3. With regard to any nucleotide and/or amino acid sequence disclosed in the international application, the international

- contained in the international application in printed form
 filed together with the international application in computer readable form
 furnished subsequently to this Authority in written form
 furnished subsequently to this Authority in computer readable form
 The statement that the subsequently furnished written sequence listing does not go beyond the disclosure in the international application as filed has been furnished.
 The statement that the information recorded in computer readable form is identical to the written sequence listing has been furnished.

4. The amendments have resulted in the cancellation of:

- the description, pages NONE
 the claims Nos. NONE
 the drawings, sheets/fig. NONE

5. This report has been drawn as if (none of) the amendments had not been made, since they have been considered to go beyond the disclosure as filed, as indicated in the Supplemental Box (Rule 70(3(c))^{**})

* Replacement sheets which have been furnished to the receiving Office in response to an invitation under Article 14 are referred to in this report as "originally filed" and are not annexed to this report since they do not contain amendments (Rules 70.16 and 70.17).

** Any replacement sheet containing such amendments must be referred to under item 1 and annexed to this report.

V. Reasoned statement under Article 35(2) with regard to novelty, inventive step or industrial applicability; citations and explanations supporting such statement

1. statement

Novelty (N)	Claims 9-17, 22-29	YES
	Claims 1-8, 18-21, 30-35	NO
Inventive Step (IS)	Claims NONE	YES
	Claims 1-33	NO
Industrial Applicability (IA)	Claims 1-33	YES
	Claims NONE	NO

2. citations and explanations (Rule 70.7)

Claims 1-8, 18-21 and 30-35 lack novelty under PCT Article 35(2) as being anticipated by Boulton et al. (WO 95/17711).

Claim 1: Boulton discloses a method of harvesting feedback pertaining to transactions facilitated by a network-based transaction facility, the method including:

identifying a plurality of transactions (Page 10, line 1-6) associated with a first user (Page 4, lines 2-8);
 communicating user interface information to a client via a communications network, the user interface information including transaction information concerning at least first and second transactions of the plurality of transactions and specifying a feedback interface facilitating user input of feedback information for each of the at least first and second transactions of the plurality of transactions (Page 4, lines 8-9); and
 receiving the feedback information; provided through the feedback interface, for each of at least the first and second transactions, the feedback information being received via the communications network (Page 4, lines 9-16).

Claim 2: Boulton discloses the method of claim 1. Boulton also discloses wherein the identifying of the plurality of transactions comprises identifying completed transactions in which the first user participated (Page 4, lines 16-22 and page 11, lines 18-22, the particular attribute is to identifying complete transaction).

Claim 3: Boulton discloses the method of claim 2. Boulton also discloses identifying the completed transactions as transactions in which the first user participated as a customer, buyer or consumer (Page 5, lines 9-10, page 4, lines 25-27, and page 10, lines 9, 3 and 28).

Claim 4: Boulton discloses the method of claim 2. Boulton also discloses the completed transaction as transactions in which the first user participated as a seller or supplier (Page 10, lines 23-26).

Claim 5: Boulton discloses the method of claim 2. Boulton also discloses identifying the completed transactions (Continued on Supplemental Sheet.)

Supplemental Box

(To be used when the space in any of the preceding boxes is not sufficient)

Continuation of: Boxes I - VIII

Sheet 10

I. BASIS OF REPORT:

This report has been drawn on the basis of the description,
 page(s) 1-18, as originally filed.
 page(s) NONE, filed with the demand.
 and additional amendments:
 NONE

This report has been drawn on the basis of the claims.
 page(s) NONE, as originally filed.
 page(s) NONE, as amended under Article 19.
 page(s) NONE, filed with the demand.
 and additional amendments:

Pages 19-23, filed with the letter of 19 December 2001.

This report has been drawn on the basis of the drawings,
 page(s) 1-15, as originally filed.
 page(s) NONE, filed with the demand.
 and additional amendments:
 NONE

This report has been drawn on the basis of the sequence listing part of the description:
 page(s) NONE, as originally filed.

page(s) NONE, filed with the demand.
 and additional amendments:
 NONE

V. 2. REASONED STATEMENTS - CITATIONS AND EXPLANATIONS (Continued):
 in which the first user participated within a predetermined time period (Page 4, lines 32-34)

Claim 6: Bouton discloses the method of claim 1. Bouton also discloses wherein the communication of the user interface information comprises communicating a markup language document and wherein the transaction information includes text information describing at least the first and second transactions (Page 4, lines 29-30, first and second transactions resulted from first and second system, wherein the computers are connected in a network).

Claim 7: Bouton discloses the method of claim 6. Bouton also discloses that the user interface information defines a respective feedback input field associated with each of the first and second transactions via which the feedback information for each of at least the first and second transactions is user-inputted (Page 5, lines 5-10 and page 10, lines 26-37).

Claim 8: Bouton discloses the method of claim 7. Bouton also discloses that the user interface information defines a type indicator via which type information (meaning needs), indicating a feedback type for the feedback information for each of the at least first and second transactions, is user-inputted (Page 5, lines 10-13).

Claim 18: Bouton discloses a method of displaying a user interface to harvest feedback pertaining to transactions facilitated by a computerized transaction facility, the method including:
 displaying transaction identification information for each of a plurality of transactions within a user interface displayed on a display device (Page 4, lines 2-8, and page 10, lines 1-4); and
 displaying a feedback input for each of the plurality of transactions within the user interface as displayed on the display device, wherein each feedback input is displayed so as to indicate an association with respective transaction identification information (Page 4, lines 8-16).

Claim 19: Bouton discloses the method of claim 18 wherein the transaction identification information includes any one of a group including user information identifying a party to a transaction, item information identifying a subject of a transaction and date information indicating a date associated with the transaction period (Page 4, lines 32-34).

Claim 20: Bouton discloses the method of claim 18 wherein the feedback input comprises an input field for receiving any one of text, numeric or alpha-numeric information (Page 30, lines 29-30).

Claim 21: Bouton discloses the method of claim 18 wherein the feedback input comprises at least one of a plurality of user-selectable feedback options (Page 5, lines 5-10 and page 10, lines 26-37).

Claims 30 and 32: Bouton discloses a method and a system of harvesting comments pertaining to items of a network based transaction facility, the method including:

identifying a plurality of items (Page 12, lines 5-25, page 15, lines 12-27 and page 31, line 28-page 32, line 12);
 communicating user interface information to a client via a communications network, the user interface information

Supplemental Box

(To be used when the space in any of the preceding boxes is not sufficient)

Continuation of: Boxes I - VIII

Sheet 11

including item information concerning at least first and second items of the plurality of items and specifying an interface facilitating user input of comments pertaining to each of the at least the first and second items of the plurality of items (Page 4, lines 8-9, page 12, line 26-page 13, line 28, and page 30, lines 9-34); and

receiving the comments, provided through the input interface, for each of the at least first and second items, the comments being received via the communications network (Page 4, lines 9-16, page 15, line 28-page 16, line 26, and page 33, lines 8-24).

Claim 31: Boulton discloses a method of displaying a user interface to harvest comments pertaining to items of a computerized transaction facility, the method including:

displaying item identification information for each of a plurality of items within a user interface displayed on a display device (Page 43, line 5-32); and

displaying a comment input for each of the plurality of items within the user interface as displayed on the display device wherein each comment input is displayed so as to indicate an association with respective transaction identification information (Page 56, lines 10-37).

Claim 33: Boulton discloses a system for harvesting comment information pertaining to an item of a network-based transaction facility, the system including:

first means for identifying a plurality of items specified by a first user (Page 12, lines 5-25, page 15, lines 12-27 and page 33, line 28-page 32, line 12);

second means for communicating user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying a comment interface facilitating user input of comment information for each of the at least first and second items for the plurality of items (Page 4, lines 8-9, page 12, line 26-page 13, line 28, and page 30, lines 9-34); and

third means for receiving the comment information, provided through the comment interface, for each of the at least first and second items, the comment information being received via the communications network (Page 4, lines 9-16, page 15, line 28-page 16, line 26, and page 33, lines 8-24).

Claims 10-17, 22, 23, and 25-29 lack an inventive step under PCT Article 33(3) as being obvious over Boulton et al. (WO 95/17711).

Claim 10: Boulton discloses the method of claim 8. However, Boulton does not explicitly disclose wherein the type indicator comprises any one of a group including a collection of check boxes and a collection of radio buttons. Official notice is taken that the use of an indicator that comprises any one of a group including a collection of check boxes and a collection of radio buttons is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use an indicator that comprises any one of a group including a collection of check boxes and a collection of radio buttons in order to facilitate the use of the method.

Claim 11: Boulton discloses the method of claim 6. However, Boulton does not explicitly disclose wherein the user interface information defines a respective skip indicator for each of the at least first and second transactions, each skip indicator being user-selectable to indicate whether or not feedback is being provided via the feedback interface for an associated transaction. Official notice is taken that the use of an user interface information that defines a respective skip indicator for each of the at least first and second transactions, and wherein each skip indicator being user-selectable to indicate whether or not feedback is being provided via the feedback interface for an associated transaction. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use an interface information that defines a respective skip indicator for each of the at least first and second transactions in order to increase the control of the method.

Claim 12: Boulton discloses the method of claim 11. However, Boulton does not explicitly disclose wherein each of the respective skip indicators comprises any one of a group comprising a check box and a radio button. Official notice is taken that the use of a skip indicator that comprise any one of a group comprising a check box and a radio button is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use an skip indicator that comprises any one of a group comprising a check box and a radio button in order to facilitate the use of the method.

Claim 13: Boulton discloses the method of claim 1. However, Boulton does not explicitly disclose wherein the user interface information defines a filter input field via which a filter criteria is user-inputted, the filter criteria being applied to the plurality of transactions to define a subset thereof for display via the feedback interface. Official notice is taken that the use of an interface information that defines a filter input field via which a filter criteria is user-inputted, and wherein the filter criteria being applied to the plurality of transactions to define a subset thereof for display via the feedback interface is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use an interface information that defines a filter input field via which a filter criteria is user-inputted in order to facilitate the use of the method.

Supplemental Box

(To be used when the space in any of the preceding boxes is not sufficient)

Continuation of Boxes I - VIII

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Claim 14: Boulton discloses the method of claim 13. However, Boulton does not explicitly disclose wherein the filter criteria comprises a user identifier identifying a second user associated with at least one transaction of the plurality of transactions. Official notice is taken that the use of a filter criteria that comprises a user identifier identifying a second user associated with at least one transaction of the plurality of transactions is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use a filter criteria that comprises a user identifier identifying a second user in order to increase the capability of the method.

Claim 15: Boulton discloses the method of claim 13. However, Boulton does not explicitly disclose wherein the filter criteria comprises a transaction identifier identifying at least one of the plurality of transactions. Official notice is taken that the use of a filter criteria that comprises a transaction identifier identifying at least one of the plurality of transactions is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use a filter criteria that comprises a transaction identifier identifying one of the plurality of transactions in order to increase the facilities of the method.

Claim 16: Boulton discloses the method of claim 1. However, Boulton does not explicitly disclose including populating a feedback data structure with the feedback information for each of the at least first and second transactions. Official notice is taken that the use of a feedback data structure with the feedback information for each of the at least first and second transactions is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use a feedback data structure with the feedback information for each of the at least first and second transactions in order to increase the security of the method.

Claim 17: Boulton discloses the method of claim 1. However, Boulton does not explicitly disclose when the transaction information includes one of a group including user, item, description and date information. Official notice is taken that the use of a transaction information that includes one of a group including user, item, description and date information is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use transaction information that includes one of a group including user, item, description and date information in order to increase the security of the method.

Claims 22 and 23: Boulton discloses the method of claim 21. However, Boulton does not explicitly disclose wherein the plurality of user-selectable feedback options are presented in the form of a drop-down menu wherein the plurality of user-selectable feedback options are type options that indicate a feedback type associated to feedback information. Official notice is taken that the use of selectable feedback options presented in the form of a drop-down menu and that the user-selectable feedback options are type options that indicate a feedback type associated to feedback information are well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such steps. One would have been motivated to use these steps in order to increase the capabilities of the method.

Claim 25: Boulton discloses the method of claim 21. However, Boulton does not explicitly disclose wherein the plurality of user-selectable feedback options are presented as being user-selectable by any of a group including a plurality of check boxes and a plurality of radio buttons. Official notice is taken that the use of selectable feedback options presented to an user as being user-selectable by any of a group including a plurality of check boxes and a plurality of radio buttons is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use that step in order to facilitate the use of the method.

Claim 26: Boulton discloses the method of claim 18. However, Boulton does not explicitly disclose including displaying a skip input for each of the plurality of transactions within the user interface, each skip input being user-selectable to indicate whether or not feedback is being provided for associated transaction identification information. Official notice is taken that the display of a skip input for each of the plurality of transactions within the user interface, each skip input being user-selectable to indicate whether or not feedback is being provided for associated transaction identification information is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use that step in order to facilitate the use of the method.

Claim 27: Boulton discloses the method of claim 18. However, Boulton does not explicitly disclose the user interface comprises a markup language document displayed within a browser. Official notice is taken that the use of an interface that comprises a markup language document displayed within a browser is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use that step in order to increase the security of the method.

Claim 28: Boulton discloses the method of claim 18. However, Boulton does not explicitly disclose wherein the association is indicated by display of a respective feedback input proximate the specific transaction identification information. Official notice is taken that the use of an association which is indicated by display of a respective feedback input proximate the specific transaction identification information is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use that step in order to increase the facilities of the method.

Claim 29: Boulton discloses the method of claim 18. However, Boulton does not explicitly disclose wherein the association is indicated by display of a graphical indication that indicates the association between the respective feedback input and the specific transaction identifier information. Official notice is taken that the use of an association which is indicated by

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Confirmation of: Boxes I - VIII

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display of a graphical indication that indicates the association between the respective feedback input and the specific transaction identifier information is well known within the art. Therefore, it would have been obvious to one having ordinary skill in the art to include such step. One would have been motivated to use that step in order to increase the facilities of the method.

Claims 9 and 24 lack an inventive step under PCT Article 33(3) as being obvious over Boulton et al. (WO 93/17711) in view of Havens (U.S. Patent No. 5,924,072).

Claims 9 and 24: Boulton discloses the method of claims 8 and 23. However, Boulton does not explicitly disclose wherein the type information indicates the feedback type as being any one of a group including positive feedback, negative feedback and neutral feedback. Havens discloses a system and a method in which the type information indicates the feedback type as being any one of a group including positive feedback, negative feedback and neutral feedback (Col. 14, lines 47-65). Therefore, it would have been obvious to one having ordinary skills in the art at the time the invention was made to use information that indicates the feedback type as being any one of a group including positive feedback, negative feedback and neutral feedback in the Boulton's invention. One would have been motivated to including this step in order to facilitate a fast communication.

----- NEW CITATIONS -----

NONE

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IPEA/US 19 DEC 2001

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IN THE CLAIMS:

1. A method of harvesting feedback pertaining to transactions facilitated by a network-based transaction facility, the method including:
identifying a plurality of transactions associated with a first user;
communicating user interface information to a client via a communications network, the user interface information including transaction information concerning at least first and second transactions of the plurality of transactions and specifying a feedback interface facilitating user input of feedback information for each of the at least first and second transactions of the plurality of transactions; and
receiving the feedback information, provided through the feedback interface, for each of at least the first and second transactions, the feedback information being received via the communications network.
2. The method of claim 1 wherein the identifying of the plurality of transactions comprises identifying completed transactions in which the first user participated.
3. The method of claim 2 including identifying the completed transactions as transactions in which the first user participated as a buyer.
4. The method of claim 2 including identifying the completed transaction as transactions in which the first user participated as a seller.
5. The method of claim 2 wherein the identifying comprises identifying the completed transactions in which the first user participated within a predetermined time period.

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6. The method of claim 1 wherein the communication of the user interface information comprises communicating a markup language document and wherein the transaction information includes text information describing at least the first and second transactions.
7. The method of claim 6 wherein the user interface information defines a respective feedback input field associated with each of the first and second transactions via which the feedback information for each of at least the first and second transactions is user-inputted.
8. The method of claim 8 wherein the user interface information defines a type indicator via which type information, indicating a feedback type for the feedback information for each of the at least first and second transactions, is user-inputted.
9. The method of claim 8 wherein the type information indicates the feedback type as being any one of a group including positive feedback, negative feedback and neutral feedback.
10. The method of claim 8 wherein the type indicator comprises any one of a group including a collection of check boxes and a collection of radio buttons.
11. The method of claim 6 wherein the user interface information defines a respective skip indicator for each of the at least first and second transactions, each skip indicator being user-selectable to indicate whether or not feedback is being provided via the feedback interface for an associated transaction.
12. The claim of 11 wherein each of the respective skip indicators comprises any one of a group comprising a check box and a radio button.

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13. The method of claim 1 wherein the user interface information defines a filter input field via which a filter criteria is user-inputted, the filter criteria being applied to the plurality of transactions to define a subset thereof for display via the feedback interface.
14. The method of claim 13 wherein the filter criteria comprises a user identifier identifying a second user associated with at least one transaction of the plurality of transactions.
15. The method of claim 13 wherein the filter criteria comprises a transaction identifier identifying at least one of the plurality of transactions.
16. The method of claim 1 including populating a feedback data structure with the feedback information for each of the at least first and second transactions.
17. The method of claim 1 wherein the transaction information includes any one of a group including user, item, description and date information.

18. A method of displaying a user interface to harvest feedback pertaining to transactions facilitated by a computerized transaction facility, the method including:

displaying transaction identification information for each of a plurality of transactions within a user interface displayed on a display device; and

displaying a feedback input for each of the plurality of transactions within the user interface as displayed on the display device,

wherein each feedback input is displayed so as to indicate an association with respective transaction identification information and wherein each feedback

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input comprises an input field to receive at least one of text, numeric and alpha-numeric information.

19. The method of claim 18 wherein the transaction identification information includes any one of a group including user information identifying a party to a transaction, item information identifying a subject of a transaction and date information indicating a date associated with the transaction period.

21. The method of claim 18 wherein the feedback input comprises at least one of a plurality of user-selectable feedback options.

22. The method of claim 21 wherein the plurality of user-selectable feedback options are presented in the form of a drop-down menu.

23. The method of claim 21 wherein the plurality of user-selectable feedback options are type options that indicate a feedback type associated to feedback information.

24. The method of claim 22 wherein the feedback type includes any one of a group including positive feedback, negative feedback and neutral feedback.

25. The method of claim 21 wherein the plurality of user-selectable feedback options are presented as being user-selectable by any of a group including a plurality of check boxes and a plurality of radio buttons.

26. The method of claim 18 including displaying a skip input for each of the plurality of transactions within the user interface, each skip input being user-selectable to indicate whether or not feedback is being provided for associated transaction identification information.

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27. The method of claim 18 wherein the user interface comprises a markup language document displayed within a browser.
28. The method of claim 18 wherein the association is indicated by display of a respective feedback input proximate the specific transaction identification information.
29. The method of claim 18 wherein the association is indicated by display of a graphical indication that indicates the association between the respective feedback input and the specific transaction identifier information.

30. A method of harvesting comments pertaining to items of a network-based transaction facility, the method including:

identifying a plurality of items;

communicating user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying an interface facilitating user input of comments pertaining to each of the at least the first and second items of the plurality of items; and

receiving the comments, provided through the input interface, for each of the at last first and second items, the comments being received via the communications network.

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31. A method of displaying a user interface to harvest comments pertaining to items of a computerized transaction facility, the method including:

displaying item identification information for each of a plurality of items within a user interface displayed on a display device; and

displaying a comment input for each of the plurality of items within the user interface as displayed on the display device

wherein each comment input is displayed so as to indicate an association with respective transaction identification information and wherein each comment input comprises an input field to receive at least one of text, numeric and alphanumeric information.

32. A system for harvesting comments pertaining to items of a network-based transaction facility, the system including:

a search function to identify a plurality of items specified by a first user;

a display function to communicate user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying a comment interface facilitating user input of comment information for each of the at least first and second items of the plurality of items; and

a receive function to receive the comment information, provided through the comment interface, for each of the at least first and second items, the comment information being received via the communications network.

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33. A system for harvesting comment information pertaining to an item of a network-based transaction facility, the system including:

first means for identifying a plurality of items specified by a first user;

second means for communicating user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying a comment interface facilitating user input of comment information for each of the at least first and second items for the plurality of items; and

third means for receiving the comment information, provided through the comment interface, for each of the at least first and second items, the comment information being received via the communications network.